

# **WARRANTY STATEMENT TERMS & CONDITIONS**

**SHOCK ABSORBERS - 1 Year / 250,000 Km**

**OTHER PRODUCTS - 1 Year / 100,000 Km**

## **PRODUCT WARRANTY:**

**1. Fireflex warrants its products against defects in workmanship and materials which caused it to perform below its specifications and its correct vehicle application for a period of 1 (one) year or 100,000 Km, whichever comes first from the date of retail sale. This warranty excludes bushes which are covered by a 1 (one) year or 50,000 Km warranty which ever comes first from the date of retail sale. Fireflex will replace with a new or rework that component which has been deemed defective from material or poor workmanship. This warranty is limited to the replacement of the defective component only. Cost of labour, shipping and installation is not included.**

**2. Fireflex excludes liability under this warranty for damage to or wear of any component part: (a) Items which have been modified or incorrectly installed or not used for the purpose for which they are sold.**

**(b) If used in mining, competition, or extreme applications for which the product was not originally designed.**

**(c) Occurring by vehicle loaded in excess of manufactures GVM specifications.**

**(d) Products deemed incorrect for application.**

**3. Fireflex reserves the right to refuse any warranty claim deemed to be unreasonable or not within the limits of our product warranty terms and conditions.**

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**